



Iowa Utilities Board

NEWS

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Public invited to comment on water service disconnection rules of Iowa Utilities Board

DES MOINES — The Iowa Utilities Board (Board) invites the public to provide informal comments at a Stakeholder Group meeting to discuss a proposed change in rules to amend Iowa Code section 476.20(1) regarding disconnection of utility service.

Stakeholder Group meeting information: October 29, 2014, from 5:30 – 8:00 p.m., Freight House, Main Level Reception Hall, 421 W. River Drive, Davenport, Iowa.

The Stakeholder Group was formed by Board order in Docket No. [RMU-2014-0004](#) after legislation was passed to amend Iowa Code section 476.20(1). The legislation adds a new paragraph 476.20(1)(b), which allows Iowa American Water Company to disconnect a customer's water service if the customer owes a debt for sewer, wastewater, or storm drainage service.

The Board has reviewed its rules related to water service by a public utility and, based upon that review, requests the Stakeholder Group provide proposed recommendations to the Board to implement Iowa Code 476.20(1)(b).

Public comments will be accepted at the Stakeholder Group meeting and by mail to the Iowa Utilities Board, Executive Secretary, Docket No. RMU-2014-0004, 1375 E. Court Avenue, Room 69, Des Moines, Iowa 50319-0069. Customers may also submit written comments by e-mailing them to customer@iub.iowa.gov or by completing an [online comment form](#).

Information about the Stakeholder Group and the purpose of the rules can be found on the Board's Web site at iub.iowa.gov, or by searching Docket No. RMU-2014-0004 on the Board's electronic filing system, <https://efs.iowa.gov/efs/>.

After collecting public comments, the Stakeholder Group will provide its written recommendations to the Board for its consideration.

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The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

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